

# YOGA

Yoga Package	Fee	Validity (from first class)
10 Lessons	\$280	16 weeks
5 Lessons	\$150	8 weeks
Single Lesson	\$35	4 weeks

# POLICY & NOTES

## Absent Policy

We have been experiencing several occurrences of class bookings/cancellations at the last minute, resulting in multiple administrative backlogs and insufficient preparation time for teachers and auto-enrolled students.

Therefore, we have decided to change the cancellation policy to **24 hours prior to the class' start time.**

## Refund

No refunds will be allowed under any circumstances.

## Package Extension

We will not be able to extend your package validity. However, if you were to sustain an injury, please promptly provide us with a copy of a medical certificate procured by your doctor and we will extend your package accordingly.

## Portal / Payment Error

1. If you click cancel after making a payment, the credit will not apply to your account.
2. The validity of your new package will be set automatically to the date of its first class. The system will restrict bookings for earlier classes once this validity is set. Therefore, please book your classes in chronological order as much as possible.
3. We kindly suggest that not buying multiple new packages at once, and instead purchase a new one after the current one is used up or expires.
4. Please note that after using a new package to enrol for a class, our system is unable to recalculate its validity when you request to change that package's start date.